

TERMS OF GUARANTEE FOR TRADE

- Greenpanel Industries Limited, the manufacturer of Greenpanel Plywood brand offers Lifetime guarantee to its customer (end user) on Greenpanel Club Plywood from date of purchase.
- The Lifetime guarantee shall be valid only against manufacturing defects and damages by insect infection. No damages/defects in the product due to improper storage, improper handling, and wrong workmanship shall be entertained by Greenpanel.
- Greenpanel shall replace the defective goods with three times value of purchased Greenpanel Club Plywood or cost of furniture, whichever is lower, to its customer, based on the production of original invoice issued by the Authorised Dealer of Greenpanel at the time of purchase.
- The Lifetime guarantee will be valid if Greenpanel Club Plywood is not clubbed with any other plyboard, or product of other manufacturer / brand by the customer in its products/ finished goods/ furniture.
- After complaint is lodged by the customer, Greenpanel will depute its officials at the customer's location mentioned in the complaint. After thorough inspection by its officials, if the material is found defective/ damaged, then Greenpanel will replace the defective material free of cost to its customer. Greenpanel reserves sole discretion to replace Club Plywood and right to modify / alter Lifetime Guarantee without any intimation.
- Greenpanel shall not make any monetary compensation for the loss incurred to the Customer by use of defective / damage Greenpanel Club Plywood.
- Customer has to lodge their complaint against defective /damage products by sending an email to Greenpanel on email ID: info@greenpanel.com and should provide purchase and other details and attach copy of Invoice against purchase of goods. The Original Invoice is required to be sent separately to Greenpanel after lodging above claim.
- Any dispute with respect to the guarantee offered by Greenpanel shall be governed by Indian Laws and courts of Gurugram shall have exclusive jurisdiction to entertain and try the same.

For filing of any complaint, please contact us on info@greenpanel.com or call us on our toll free number 18001022999.

Dealer's stamp

Notes

GREENPANEL INDUSTRIES LIMITED

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**LIFETIME
GUARANTEE**